

# YOU SAID

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# WE DID

We take your feedback seriously. Here are some examples of the changes we have implemented following this years Parent Survey Feedback.

<p><b>YOU SAID</b></p> <p><b>COMMUNICATION</b></p> <p>Communication across the School to be renewed. Too many emails.</p>	<p><b>WE DID</b></p> <p><b>COMMUNICATION</b></p> <ul style="list-style-type: none"> <li>Reduced the number of emails with a Weekly Parental Bulletin</li> <li>Introducing a new Parent Communications App in September</li> <li>Revived the School Newsletter</li> <li>Increased and improved social media presence</li> </ul>
<p><b>YOU SAID</b></p> <p><b>WHOLE SCHOOL</b></p> <p>Refurbishment of the Whole School.</p>	<p><b>WE DID</b></p> <p><b>WHOLE SCHOOL</b></p> <ul style="list-style-type: none"> <li>New Pre-Reception Nursery room and remodelled outdoor learning space and recreational ground</li> <li>Planned refurbishment of Prep School this summer</li> <li>Senior School refresh</li> <li>Rolling schedule across each School Holiday.</li> </ul>
<p><b>YOU SAID</b></p> <p><b>Extra Curricular Activities</b></p> <p>Improvement to the range and offer of current Extra Curricular Activities.</p>	<p><b>WE DID</b></p> <p><b>Extra Curricular Activities</b></p> <ul style="list-style-type: none"> <li>Parent and Student Survey to identify range of activities and interest for all years</li> <li>Results to be included in the next ECA programme.</li> </ul>
<p><b>YOU SAID</b></p> <p><b>NURSERY</b></p> <p>Communications Feedback Staff consistency</p>	<p><b>WE DID</b></p> <p><b>NURSERY</b></p> <ul style="list-style-type: none"> <li>Introduced our new Nursery Manager and focus on staff retention, professional development and investment in existing staff</li> <li>Introducing Parent Teacher Consultations</li> <li>Wide range of communication methods to suit each family</li> </ul>
<p><b>YOU SAID</b></p> <p><b>CATERING</b></p> <p>Better quality, healthier options and a wider range of food.</p>	<p><b>WE DID</b></p> <p><b>CATERING</b></p> <ul style="list-style-type: none"> <li>Introduced a new Head Chef</li> <li>Implemented a Healthy Choices Student Working Group who meet fortnightly</li> <li>Student Voice survey in July</li> <li>New 3 week menu which includes International Tuesday, Street Food Thursday and Eco initiatives</li> </ul>
<p><b>YOU SAID</b></p> <p><b>SCHOOL REPORTS AND PARENTS' EVENING</b></p> <p>Changes to improve flexibility.</p>	<p><b>WE DID</b></p> <p><b>SCHOOL REPORTS AND PARENTS' EVENING</b></p> <ul style="list-style-type: none"> <li>Reviewed current schedule to allow more flexibility</li> <li>Increase the number and range of appointment slots</li> <li>Offer of face to face and online hybrid appointments in the School Year Cycle</li> </ul>